

# <mark>Semi-Annual Report</mark>

Spring 2023

## Staff Anniversaries

plan... ach<u>ieve</u>!

25 Years or More Lorraine Ackerson Jill Matthes Julie Miller Kristie Miller Damaris Moser Teresa Naughton Sharon Phillips

dream...

20 Years or More Lynne Doherty Terri Friesth Carrie Fritz Angela Gibbs Elizabeth Lind Joan Olson

15 Years or More Nancy Burnett Curt Duffield Jeff Oatman Patreesha Presswood Sandra Vaughn

10 Years or More Sally Ackerson Sally Andrews Angel Carr Chris Eslick Mary Evans Heather Fetters Heather Hiesterman Laurie Lagerstrom Michelle Syferd Aundre Whitfield Rhyan Wing Kathy Zimmermann

5 Years or More Deborah Andersen Susan Anderson Josh Beseke Margaret Brady Dan Brown Brittany Coronado Stacy Erpelding Dawn Fedkenheuer Heather Fetters **Nicole** Flett Lori Fortner **Deb** Freese Cathy Giddings Ashley Harms Autumn Helland Heather Hiesterman Jenni Kallenbach Laura McLaughlin Erin Nelson Melissa Nielsen am Oleson Desirae Parmalee essica Pickett Jan Rees Kathleen Runia Ang Saathoff Shellane Williams (as of 2/1/2023)

### Molina Comes to Iowa

Iowa will be adding Molina Healthcare, a third Managed Care Organization, to its mix starting July 1. It is LifeWorks' intention to join Molina's network.

Molina Healthcare, Inc., a FORTUNE 500 company, provides managed health care services under the Medicaid and Medicare programs and through the state insurance Marketplace. Through its health plans, Molina Healthcare serves approximately 5.1 million members. States where Molina serves



members include Arizona, California, Florida, Idaho, Illinois, Iowa, Kentucky, Massachusetts, Michigan, Mississippi, Nebraska, Nevada, New Mexico, New York, Ohio, South Carolina, Texas, Utah, Virginia, Washington, and Wisconsin.

Amerigroup and Iowa Total Care are Iowa's current Managed Care Organizations (MCO).

Managed care "is intended to integrate care and improve quality outcomes and efficiencies across the healthcare and social service delivery system, in turn decreasing costs through prevention, improved cross-system coordination, and leveraging high-quality services at the right time," stated HHS in an informational letter.



#### Choosing a Managed Care Organization

As a third Managed Care Organization (MCO) is added, Iowa will redistribute IA Health Link members across all three available insurers.

Most Home and Community Based Services recipients are enrolled in the IA Health Link managed care program. Starting July 1, Amerigroup, Iowa Total Care, and Molina Healthcare will provide members with health coverage.

Iowa's Health and Human Services (HHS) Department plans to notify IA Health Link members of their MCO assignment starting in March. Members will have until mid-May to choose their MCO. They can decide to accept the assignment or choose a different MCO.

Redistribution creates equity among MCOs, which are paid a per-member-per-month rate. Due to this rate structure, MCOs are inherently incentivized to maintain and improve the health of its members. Often, members of IA Health Link have conditions that require care over the course of a lifetime. Such care costs can be high. Redistribution helps ensure a proportionate number of members, who have similar care requirements, across all MCOs.

Individuals with MCO questions can call Iowa Medicaid Member Services at 1-800-338-8366 M-F from 8 AM to 5PM. People can also go to:

https://hhs.iowa.gov/iahealthlink/choosing-a-health-plan



Calling all heroes! Learn more at: lifeworkscommunityservices.org





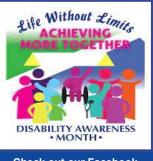
www.lifeworkscommunityservices.org



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Check out our Facebook page in March!

# phi·lan·thro·pist

"A person who seeks to promote the welfare of others, especially by the generous donation of money to good causes"

### What exactly does a "philanthropist" look like?

A philanthropist is the person who puts a check in the church collection plate; a man dropping money into a red kettle around Christmas; a woman volunteering at a food pantry; a grieving person celebrating a life with a memorial donation. Philanthropists can be rich, but most are not.

If you wish to promote the welfare of individuals served by LifeWorks, consider the LifeWorks Charitable Foundation. Call 515-576-2126 to learn more.



#### The Mission of LifeWorks Community Services

To provide opportunities for growth and achievement for persons with disabilities who face barriers to independence and integration in employment and daily living.